

# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

<b>1. Trademark</b> ulefone		<b>2. Model identifier</b> Note 18 Ultra	
<b>3. General product parameters:</b>			
Parameter		Value	
4. Device type		Smartphone	
5. Operating system		Android	
6. Energy efficiency class		B	
7. Battery user-replaceable		No	
8. Battery endurance per cycle (END <sub>device</sub> [h])		50	
9. Battery endurance in cycles - default settings [cycles]		1 000	
10. Rated battery capacity (C <sub>rated</sub> [mAh])		5 450	
11. Shipped with protective cover		No	
12. Repeated free fall reliability test - falls without defect [n]		108	
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.	
14. Repeated free fall reliability class		C	
15. Ingress protection rating		IP54	
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.	
17. Screen scratch resistance on Mohs hardness scale		4	
18. Charger	Required output power [W]	18	
	Receptacle type (at device end)	USB-C	
<b>Repairability information:</b>			
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5	
20. Repairability Class (based on the index below)		B	
21. Repairability Index		3,40	
21a. Disassembly Depth (S <sub>DD</sub> ) score		3,20	
21b. Fasteners (type) score (S <sub>F</sub> )		2,10	
21c. Tools (type) score (S <sub>T</sub> )		4,25	
21d. Spare Part score (S <sub>SP</sub> )		5	
21e. Software Updates (duration) score (S <sub>SU</sub> )		1	
21f. Repair Information score (S <sub>RI</sub> )		5	
22. Weblink to information on spare parts availability for professional repairers and end users		<a href="https://www.ulefone.com/pages/support-center">https://www.ulefone.com/pages/support-center</a>	

23. Weblink to repair instructions for end-users	<a href="https://www.ulefone.com/pages/support-centers">https://www.ulefone.com/pages/support-centers</a>
24. Weblink to indicative pre-tax prices	<a href="https://www.ulefone.com/pages/support-centers">https://www.ulefone.com/pages/support-centers</a>
<b>Additional information:</b>	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 23/05/2024



**EPREL registration number:** 2404843

<https://eprel.ec.europa.eu/qr/2404843>

**Supplier:** DE-100 International GmbH (Manufacturer)

**Website:**

**Customer care service:**

**Name:** Ulefone\_support

**Website:** <https://www.ulefone.com/support>

**Email:** [support@ulefone.com](mailto:support@ulefone.com)

**Phone:** +86 755 8389 3509

**Address:**

7B01, Building A, Block 1, Anhongji Tianyao Plaza, Longhua District, Shenzhen City, Guangdong Province China